

**CANCER CLAIM STATEMENT**

Please include your certificate number on your claim. If you need assistance locating your certificate number, please contact our Customer Care Center at 866-787-9805.

To avoid delays in processing, please fill out the sections and pages which apply to your claim.

You may fax your completed claim form to 512-275-9350 or mail your form to:

Bay Bridge Administrators, LLC  
P.O. Box 161690  
Austin, TX 78716

Instructions for Filing a Claim:

1. Complete Parts 1, 3, 5, 6 and 7 for all claims.
2. Complete Part 2 if filing for a Spouse or Dependent Child.
3. Complete Part 4 if filing for Transportation or Lodging.
4. Complete Authorization for Release of Health Related Information (HIPAA) Part 6.
5. Physician Statement Requirement - Part 8. Please submit a completed APS with a copy of the itemized bill or admit/discharge summary, including diagnosis. We reserve the right to request a completed physician statement as needed.
6. Provide Documentation:

Attach an itemized bill or admit/discharge summary, or medical records for each claim to be considered. Some documentation can be obtained by requesting a copy of the hospital bill (UB04) or HCFA1500 (non-hospital bill) from your healthcare provider. The medical documentation needs to include the date of service, diagnosis code, the type of service and the name of the provider of the service.

**Please include the following documents for all that apply:**

Hospitalization: copy of hospital bill indicating diagnosis, services or treatment, and days hospitalized

Surgery: a copy of the operative report

Other: Copy of medical bills, physician records, lodging and transportation expenses, and other appropriate documentation to support claim for benefits

**PART 1. NAMED INSURED INFORMATION (REQUIRED FOR ALL CLAIMS)**

Full Name (As it appears on your Social Security card)		Policy/Certificate Number	
Employer/Group Name		Employer/Group Phone Number	
This claim is being filed for: <input type="checkbox"/> Self <input type="checkbox"/> Spouse <input type="checkbox"/> Dependent		Sex: <input type="checkbox"/> Male <input type="checkbox"/> Female	
Marital Status: <input type="checkbox"/> Married <input type="checkbox"/> Single <input type="checkbox"/> Divorced <input type="checkbox"/> Widow			
Date of Birth		Social Security Number	
Mailing Address		City	State      Zip Code
Phone Number		E-mail Address	



## PART 5. ADDITIONAL BENEFITS CLAIMS INFORMATION

In order for benefits to be processed, please provide documentation of services provided or performed. The itemized documentation must include the name of the provider, date of service, type of service and charge.

This could include some of the following depending on your coverage. (Check all that apply)

### **Cancer Reoccurrence Benefit Rider**

- Cancer Reoccurrence Benefit

### **Additional Benefits Rider**

- Positive Diagnosis Benefit
- National Cancer Institute Designated Comprehensive Cancer Treatment Center Evaluation/Consultation Benefit
- Second and Third Surgical Opinion Expense Benefit
- Outpatient Hospital or Ambulatory Surgical Center Expense Benefit
- Outpatient Blood, Plasma and Platelets Expense Benefit
- Inpatient Blood, Plasma and Platelets Expense Benefit
- Bone Marrow or Stem Cell Donor Expense Benefit
- Bone Marrow or Stem Cell Transplant Expense Benefit
- Inpatient Oxygen Expense Benefit
- Attending Physician Expense Benefit
- Inpatient Private Duty Nursing Expense Benefit
- Outpatient Private Duty Nursing Expense Benefit
- Home Health Care Expense Benefit
- Convalescent Care Facility Expense Benefit
- Hospice Care Expense Benefit
- Non-Local Transportation Expense Benefit
- Lodging Expense Benefit
- Ambulance Expense Benefit
- Prosthesis Expense Benefit
- Hairpiece Expense Benefit
- Rental or Purchase of Medical Equipment Expense Benefit
- Physical, Speech and Audio Therapy Expense Benefit
- Mental Health Consultation Benefit
- Child Tutorial Benefit
- Wheelchair Accessible Home Modifications
- Child Care Benefit
- Pet Boarding Benefit

### **Medical Imaging and Medication Benefits Rider**

- Medical Imaging, Treatment Planning, and Monitoring Expense Benefit
- Anti-Nausea Medication Expense Benefit
- Colony Stimulating Factor or Immunoglobulin Expense Benefit

**Surgical Expense Benefit Rider**

- Surgical Expense Benefit
  - Abdomen
  - Breast
  - Genito-Urinary Tract
  - Lung
  - Nervous System
  - Rectum

Anesthesia Expense Benefit

Skin Cancer Surgical Expense Benefit

**Daily Hospital Confinement Benefit Rider**

- Confinements of Thirty (30) Days or Less
- Confinements Lasting Longer Than Thirty (30) Consecutive Days
- Benefits For An Insured Dependent Child Under Age Twenty-One (21)

**Annual Radiation Treatment, Chemotherapy, Immunotherapy and Experimental Treatment Expense Benefits Rider**

Annual Radiation Treatment, Chemotherapy, Immunotherapy, and Experimental Treatment Expense Benefit

**Daily Radiation Treatment, Chemotherapy, Immunotherapy and Experimental Treatment Expense Benefits Rider**

Daily Radiation Treatment, Chemotherapy, Immunotherapy, and Experimental Treatment Expense Benefit

**Monthly Radiation Treatment, Chemotherapy, Immunotherapy and Experimental Treatment Expense Benefits Rider**

Monthly Radiation Treatment, Chemotherapy, Immunotherapy, and Experimental Treatment Expense Benefit

**Hospital Intensive Care Unit Benefits Rider**

- Hospital Intensive Care Unit Benefit - Sickness or Injury
- Double Intensive Care Unit Benefit - Travel Related Injury
- Step-Down Unit Benefit - Sickness or Injury

**Specified Disease Benefit Rider**

- Addison's Disease
- Amyotrophic Lateral Sclerosis
- Botulism
- Bovine Spongiform
- Budd-Chiari Syndrome
- Cystic Fibrosis
- Diphtheria
- Encephalitis
- Encephalopathy
- Epilepsy
- Hansen's Disease
- Histoplasmosis
- Legionnaire's Disease

- Lupus Erythematosus
- Lyme Disease
- Malaria
- Meningitis
- Multiple Sclerosis
- Muscular Dystrophy
- Myasthenia Gravis
- Neimann-Pick Disease
- Osteomyelitis
- Poliomyelitis
- Q Fever
- Rabies
- Reye's Syndrome
- Rheumatic Fever
- Rocky Mountain Spotted Fever
- Sickle Cell Anemia
- Tay-Sachs Disease
- Tetanus
- Toxic Epidermal Necrolysis
- Tuberculosis
- Tularemia
- Typhoid Fever
- Undulant Fever
- West Nile Virus
- Whipple's Disease
- Whooping Cough

**Lump Sum Heart Attack & Stroke Benefit Rider**

- First Occurrence of Heart Attack or Stroke Benefit
- First Major Heart Surgery Benefit
- Initial Coronary Angioplasty Benefit

**Lump Sum Heart Attack & Stroke Reoccurrence Benefit Rider**

- Reoccurrence Benefit

**Daily Self-Administered Chemotherapy or Immunotherapy Drugs Benefit Rider**

- Daily Self-Administered Chemotherapy or Immunotherapy Drugs Benefit

**Cancer In Situ Benefit Rider**

- First Occurrence Cancer In Situ Lump Sum Benefit

**Union Strike Waiver of Premium Benefit Rider**

- Union Strike Waiver of Premium Benefit

**PART 6. CLAIMANT STATEMENT AUTHORIZATION**

**Acknowledgment and Certifications**

I hereby certify that the answers I have made to the foregoing questions are both complete and true to the best of my knowledge and belief. I have read the fraud notices included on this form.

**New York Residents:**

Any person who knowingly and with intent to defraud any insurance company or any other person files an application for insurance or statement of claim containing any materially false information, or conceals for the purpose of misleading, information concerning any fact material thereto, commits a fraudulent insurance act, which is a crime and shall also be subject to a civil penalty not to exceed five thousand dollars and the stated value of claim for each such violation.

\_\_\_\_\_  
Named Insured's Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Patient's Signature (if different than the Named Insured)  
(Parent's signature acceptable if patient is a minor)

\_\_\_\_\_  
Date

**If signed as Power of Attorney, Guardian or Conservator, please attach a copy of the document granting that authority.**

\* By providing your e-mail address above, you consent to the use of electronic transactions in connection with our certificates, contract, and/or account to the extent available and permitted by law (which may include, but not limited to, invoices, claim correspondence, contracts, surveys, and other materials that is, or may be legally required to deliver to you.

**PART 7. AUTHORIZATION FOR RELEASE OF HEALTH-RELATED INFORMATION  
TO BAY BRIDGE ADMINISTRATORS, LLC**

Certificate Number

**THIS AUTHORIZATION COMPLIES WITH THE HIPAA PRIVACY RULE**

I authorize any health plan, physician, health care professional, hospital, clinic, laboratory, pharmacy, Pharmacy Benefit Manager (PBM), medical facility, or other health care provider that has provided payment, treatment or services on behalf of the Insured named below within the past 10 years ("Providers") to disclose the entire medical record and any other protected health information concerning the Insured named below to Bay Bridge Administrators, LLC and its agents, employees, and representatives. This includes information on the diagnosis or treatment of Human Immunodeficiency Virus (HIV) infection and sexually transmitted diseases. This also includes information on the diagnosis and treatment of mental illness and the use of alcohol, drugs and tobacco, but excludes psychotherapy notes.

By my signature below, I acknowledge that any agreements made to restrict such protected health information do not apply to this Authorization, and I instruct any physician, health care professional, hospital, clinic, medical facility, or other health care provider to release and disclose such entire medical record without restriction.

This protected health information is to be disclosed under this Authorization so that Bay Bridge Administrators, LLC may: 1) administer claims and determine or fulfill responsibility for coverage and provision of benefits; 2) administer coverage; and 3) conduct other legally permissible activities that relate to any coverage the Insured named below has with Bay Bridge Administrators, LLC.

This Authorization shall remain in force for 24 months following the date of my signature below, and a copy of this Authorization is as valid as the original. Except I understand that: (A) if the Insured resides in, or in the case of a death claim, was a resident at the time of death in, Arizona, Georgia, Illinois, Minnesota, New Jersey, New Mexico, North Carolina, Ohio or Virginia, this Authorization shall not remain valid for longer than: (1) the term of coverage of the policy if the claim is for a health insurance benefit; or (2) the duration of the claim if the claim is not for a health insurance benefit; and, (B) as to HIV-related information only, if the Insured resides/resided in Arizona, this Authorization shall remain valid for 180 days; and, (C) if the Insured resides in, or in the case of a death claim, was a resident at the time of death in Wisconsin, this Authorization shall remain valid for the policy term or the pendency of a claim for benefits under the policy, whichever is longer. I understand that I have the right to revoke this Authorization in writing, at any time, by sending a written request for revocation to Bay Bridge Administrators, LLC at P.O. Box 161690, Austin, TX 78716, Attention: Claims Department. I understand that a revocation is not effective to the extent that any of the Providers has relied on this Authorization or to the extent that Bay Bridge Administrators, LLC has a legal right to contest a claim under an insurance policy or to contest the policy itself. I understand that any information that is disclosed pursuant to this Authorization may be redisclosed and no longer covered by federal rules governing privacy and confidentiality of health information.

I understand that if I refuse to sign this Authorization to release the complete medical record of the Insured named below, Bay Bridge Administrators, LLC may not be able to make any benefit payments. I understand that the Insured or Insured's authorized representative may request a copy of this Authorization.

\_\_\_\_\_  
Name of Insured or covered Dependent if over 18 (please print)

**X**

\_\_\_\_\_  
Signature of Insured or Dependent if over 18; or if death claim,  
Personal Representative or Beneficiary

\_\_\_\_\_  
Date

\_\_\_\_\_  
Description of Personal Representative's Authority

**PART 8. PHYSICIAN'S STATEMENT (THIS STATEMENT MUST BE FILLED IN COMPLETELY BY A PHYSICIAN)**

THE PATIENT IS RESPONSIBLE FOR ANY COSTS ASSOCIATED WITH THE COMPLETION OF THIS FORM.

Patient's Name \_\_\_\_\_

Patient's Date of Birth \_\_\_\_\_

Male       Female

Has the patient been diagnosed with cancer? .....  Yes     No

If "Yes", type of cancer and date of diagnosis: \_\_\_\_\_

Is this the initial diagnosis? .....  Yes     No

If "No", please provide date of initial diagnosis: \_\_\_\_\_

Is this the initial claim for this diagnosis? .....  Yes     No

Initial date of treatment for this diagnosis? \_\_\_\_\_

Submit Pathology Report and itemized bills from facility including diagnosis and/or procedure codes and charge amounts, (Itemized bills may include but are not limited to UB04 or HCFA1500 from your provider, etc.)

Was patient confined to a hospital as a result of the diagnosis? .....  Yes     No

If "Yes", hospital name, address and dates of confinement: \_\_\_\_\_

Was the patient treated by any other physicians? .....  Yes     No

If "Yes", physicians names and phone numbers: \_\_\_\_\_

Did patient undergo surgery for this condition ? .....  Yes     No

If "Yes", date of surgery: \_\_\_\_\_

Where was the surgery performed?

Inpatient Facility       Outpatient Facility       Surgical Center       Office

Please submit a copy of operative report, surgeons bill and anesthesia bill to include all charges.

Has patient received chemotherapy? .....  Yes     No

If "Yes", please submit copy of itemized bill and dates of therapy.

Name and address of facility where treatment rendered: \_\_\_\_\_

Has patient received oral chemotherapy? .....  Yes     No

If "Yes", please submit pharmaceutical statements and dates.

Has patient received topical chemotherapy? .....  Yes     No

If "Yes", please submit pharmaceutical statements and dates.

Has patient received radiation therapy? .....  Yes     No

If "Yes", please submit a copy of itemized bill with dates of therapy.

Name and address of facility where treatment rendered: \_\_\_\_\_



**PART 8. PHYSICIAN'S STATEMENT (CONTINUED)**

Physician Name \_\_\_\_\_

Specialty \_\_\_\_\_

Address \_\_\_\_\_

\_\_\_\_\_

Telephone Number \_\_\_\_\_

Fax \_\_\_\_\_

\_\_\_\_\_  
Physician's Signature

\_\_\_\_\_  
Date

For your protection, the laws of several states (including those listed below) require that we provide you with the following statements.

**General Fraud Warning:** Any person who knowingly presents a false or fraudulent claim for payment for a loss or benefit or knowingly presents false information in an application for insurance may be guilty of a criminal offense and subject to penalties under state law.

**Alabama Fraud Warning:**

Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or who knowingly presents false information in an application for insurance is guilty of a crime and may be subject to restitution fines or confinement in prison, or any combination thereof.

**Alaska Fraud Warning:**

A person who knowingly and with intent to injure, defraud, or deceive an insurance company files a claim containing false, incomplete, or misleading information may be prosecuted under state law.

**Arizona Fraud Warning:**

FOR YOUR PROTECTION ARIZONA LAW REQUIRES THE FOLLOWING STATEMENT TO APPEAR ON THIS FORM. ANY PERSON WHO KNOWINGLY PRESENTS A FALSE OR FRAUDULENT CLAIM FOR PAYMENT OF A LOSS IS SUBJECT TO CRIMINAL AND CIVIL PENALTIES.

**Arkansas, District of Columbia, Louisiana, Maryland, New Mexico, Rhode Island and West Virginia Fraud Warning:**

Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

**California and Texas Fraud Warning:**

For your protection California and Texas law require the following to appear on this form:

Any person who knowingly presents a false or fraudulent claim for the payment of a loss is guilty of a crime and may be subject to fines and confinement in state prison.

**Colorado Fraud Warning:**

It is unlawful to knowingly provide false, incomplete, or misleading facts or information to an insurance company for the purpose of defrauding or attempting to defraud the company. Penalties may include imprisonment, fines, denial of insurance, and civil damages. Any insurance company or agent of an insurance company who knowingly provides false, incomplete, or misleading facts or information to a policyholder or claimant for the purpose of defrauding or attempting to defraud the policyholder or claimant with regard to a settlement or award payable from insurance proceeds shall be reported to the Colorado Division of Insurance within the Department of Regulatory Agencies.

**Delaware and Idaho Fraud Warning:**

Any person who knowingly, and with intent to injure, defraud or deceive any insurer, files a statement or claim containing false, incomplete or misleading information is guilty of a felony.

**Florida Fraud Warning:**

Any person who knowingly and with intent to injure, defraud or deceive any insurer files a statement of claim or an application containing any false, incomplete or misleading information is guilty of a felony in the third degree.

**Hawaii Fraud Warning:**

For your protection, Hawaii law requires you to be informed that presenting a fraudulent claim for payment of a loss or benefit is a crime punishable by fines or imprisonment, or both.

**Indiana Fraud Warning:**

A person who knowingly and with intent to defraud an insurer files a statement of claim containing any false, incomplete, or misleading information commits a felony.

**Kentucky Fraud Warning:**

Any person who knowingly and with intent to defraud any insurance company or other person files a statement of claim containing any materially false information or conceals for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime.

**Maine, Tennessee, Virginia and Washington Fraud Warning:**

It is a crime to knowingly provide false, incomplete or misleading information to an insurance company for the purpose of defrauding the company. Penalties may include imprisonment, fines or a denial of insurance benefits.

**Minnesota Fraud Warning:**

A person who files a claim with intent to defraud or helps commit a fraud against an insurer is guilty of a crime.

**New Hampshire Fraud Warning:**

Any person who, with a purpose to injure, defraud or deceive any insurance company, files a statement of claim containing any false, incomplete or misleading information is subject to prosecution and punishment for insurance fraud as provided in RSA 638:20.

**New Jersey Fraud Warning:**

Any person who knowingly files a statement of claim containing false or misleading information is subject to criminal and civil penalties.

**Ohio Fraud Warning:**

Any person who, with intent to defraud or knowing that he is facilitating a fraud against an insurer, submits an application or files a claim containing a false or deceptive statement is guilty of insurance fraud.

**Oklahoma Fraud Warning:**

Any person who knowingly, and with intent to injure, defraud or deceive any insurer, makes any claim for the proceeds of an insurance policy containing any false, incomplete or misleading information is guilty of a felony.

**Oregon Fraud Warning:**

Any person who makes an intentional misstatement that is material to the risk may be found guilty of insurance fraud by a court of law.

**Pennsylvania Fraud Warning:**

Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information or conceals for the purpose of misleading, information containing any fact material thereto commits a fraudulent insurance act, which is a crime and subjects such person to criminal and civil penalties.

**Puerto Rico Fraud Warning:**

Any person who knowingly and with the intention to defraud includes false information in an application for insurance or files, assists or abets in the filing of a fraudulent claim to obtain payment of a loss or other benefit, or files more than one claim for the same loss or damage, commits a felony and if found guilty shall be punished for each violation with a fine of no less than five thousand dollars (\$5,000), not to exceed ten thousand dollars (\$10,000); or imprisoned for a fixed term of three (3) years, or both. If aggravating circumstances exist, the fixed jail term may be increased to a maximum of five (5) years; and if mitigating circumstances are present, the jail term may be reduced to a minimum of two (2) years.

**Vermont Fraud Warning:**

Any person who knowingly presents a false statement of claim for insurance may be guilty of a criminal offense and subject to penalties under state law.